Job Description

|  |  |
| --- | --- |
| **Role Title:** | Recovery Worker - Assistant - Waking Night |
| **Service:** | Southampton Way |
| **Reporting to:** | Service Manager |
| **Number of Role Holders** | 1 |

|  |
| --- |
| **Purpose of Role** |
| Provide a supportive, responsive and effective waking night service to the service users ensuring that they remain safe and well. |

|  |
| --- |
| **Main Responsibility** |
| Implement the service’s policies and procedures in order to deliver the overall operational programme using a recovery focused approach |
| Assist service users to develop a healthy and regular bedtime routine and support those in crisis appropriately in order to enable them to cope. |
| Responsible for the maintenance of a healthy, safe and effective environment, including the security of the building, fabric and grounds. |
| Ensure that information about the service and service users are shared with the team appropriately, accurately, records are comprehensive and up to date. |
| Maintain standard of service as required by the Commissioners and Equinox in order to deliver a safe and effective service and positive outcomes for service users |
| Co-key-work service users and feed into the development of their risk assessments and recovery plans. |
| Attend team meeting and training sessions. |
| Responsible for the maintenance of a healthy, safe and effective environment, including the security of the building, fabric and grounds. |
| Will report any safeguarding concerns and respond to any concerns identified. |
| Will undertake other responsibilities than those described above may be required to be undertaken from time to time and will be expected to be performed to as long as it is within the capability and level of the position. |

Persons Specification

|  |
| --- |
| **Experience** |
| Experience of delivering a recovery focused service to service users with mental health support needs, including complex needs.  Experience of interpreting support plans and risk assessments  Experience of working within a supported accommodation.  Experience of working with an out of hour’s line management system.  Experience of lone working and working on one’s own initiative. |

|  |
| --- |
| **Knowledge/Qualifications** |
| NVQ 2 Health and social care or commensurate experience  Knowledge of recovery focused support and managing complex cases and challenging behaviour.  Ability to use office applications  Knowledge of crisis intervention for service users with mental health issues  Ability to provide support over the phone to service users living in satellite services.  Working knowledge of Personalisation  Understanding of the connection between substance misuse and mental health  Understanding of the importance to support Service Users with their Medication and to move towards self-medication.  Knowledge of regulatory frameworks for social care.  Good report writing, literacy and ICT skills.  Willingness to continued professional development.  . |